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End of Life Notification

Dear Madam, Sir,

As part of our ongoing product development and product life cycle process, and in order to continue to provide high quality satellite transmission products, Newtec is realigning its professional equipment product line.

At this time we are announcing the discontinuation of sales of the products listed here below:

Discontinued Products	Recommended Replacement Solutions ⁽¹⁾
MDM3100 IP Satellite modem	MDM2510 IP Satellite Modem

⁽¹⁾ The proposed replacement solution may not be a form-fit-function compatible replacement. Please check out the info on our website www.newtec.eu, or contact your sales representative for any further information

If you would like to make final purchases of the discontinued products as listed in the table above, you may place a purchase order that becomes binding and non-cancelable once accepted by Newtec. Newtec reserves the right to limit and allocate quantities in the event demand exceeds supply.

Timelines ⁽²⁾	Date
EoL announcement	01/12/2018
End of Sales (last day of order intake)	31/05/2019
End of Service	31/05/2022

⁽²⁾ Unless other contractual obligations apply

Unless otherwise agreed upon between Newtec and the customer, Newtec shall use its reasonable efforts to provide technical support services and repair services till the End of Service date, or to offer an alternative product of similar or greater functionality. These support and repair services and materials will be billed at the then-current rates and prices in effect at the time of the performance of the services.

Please visit our website: <http://www.newtec.eu/support/end-of-life-products> for a full overview of our EoL policy.

If you have any questions, please call your account representative or contact our Service Desk (<http://customersupport.newtec.eu>). We appreciate your cooperation and look forward to serving your needs in the future. Thank you for your continued support.

David Suffys, Product Manager IP modems Newtec