

**Newtec**

End-of-Life Announcement

for



MDM2200 IP Satellite Modem

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## Overview

Because of the obsolescence of a critical components (the main CPU) of the MDM2200 IP Satellite modem, Newtec will stop the production of the modem.

In May 2017, Newtec introduces the Newtec MDM2210 IP Satellite modem: A more performant and more efficient (DVB-S2X) full function replacement for the Newtec MDM2200 IP Satellite modem.

 <p><b>Newtec MDM2210 – IP Satellite Modem</b></p>	 <p><b>Newtec MDM2200 – IP Satellite Modem</b></p>
<p>DVB-S2X – 500 MBaud 100 Mbps Receiver Rate 2000 TCP Sessions Wifi Option</p>	<p>DVB-S2 63 MBaud 22 Mbps Receiver Rate 500 TCP Sessions</p>

Because of this technological evolution and the obsolescence of some critical components, Newtec will stop the production of the MDM2200 modem.

### **No Price Changes**

SAT2210 terminals based on the new MDM2210 modem with improved capabilities will be sold at the same price as similar terminals based on previous MDM2200 modem.

### **Newtec herewith announces the End-of-Life of the Newtec MDM2200 IP Satellite Modem.**

The applicable End-of-Life (“EoL”) process is as specified in Table 1. The capitalized terms used in such process are as defined in the EoL policy definitions, which can be found further in this document.

Orders can be accepted till the End-Of-Sales date with a flexible Last Order Call Period of 9 months.

Sales of the MDM2200 modem will continue after End-Of-Sales until stock exhaustion. The remaining available quantities will be limited at that point in time, hence customers willing to order more MDM2200 modems are recommended to contact Newtec sales administration for a committed order reservation before the End-Of-Sales.



EoL schedule	Effective Date <sup>1</sup>
End-of-Life announcement	April 27 <sup>th</sup> 2017
End-of-Sales	July 27 <sup>th</sup> 2017
End-of-Support Hardware	April 27 <sup>th</sup> 2020

**Table 1: EoL timeline**

The End-of-Support for software related problems is linked to the life cycle of the hub software releases.

## Modem Compatibility

Table 1 provides an overview of the current MDM2200 and future full functional compatible MDM2210 terminal configurations. All terminal configuration supported by the MDM2200 are supported by the MDM2210.

SAT2210	Ku			Ka		
	75cm	1m	1.2m	75cm	1m	1.2m
	ANT2010	ANT2020 ANT2025	ANT2030 ANT2035	ANT2010	ANT2025	ANT2035
0.5W	<b>ILB2110</b>	<b>ILB2110</b>				
0.8W	<b>ILB2120</b>	<b>ILB2120</b>	<b>ILB2121</b>			
2.0W	<b>ILB2140</b>	<b>ILB2140</b>	<b>ILB2141</b>	<b>ILB2210</b>	<b>ILB2210</b> <b>ILB2220</b>	<b>ILB2221</b>

**Table 2: MDM2210 Modem Compatibility**

## Migration Options for Newtec Dialog customers

The MDM2210 will be orderable May 2017, deliverable August 2017 (Requires Newtec Dialog 1.3.1). The MDM2210 can be mixed with MDM2200 modems using a MDM2200 modem compatible DVB-S2 forward carrier.

Dialog	Release 1.2	Release 1.3.0	Release 1.3.1	Release 2.1
MDM2200	Supported	Supported	Supported	Supported
MDM2210	Not Supported	Not Supported	Supported	Supported

<sup>1</sup> Unless other contractual obligations apply

## Migration Options for Sat3Play customers

- No alternative for the MDM2200 running on a Sat3Play platform is available.
- The installed base of modems/terminals on the Sat3Play hub, can be easily migrated to a Newtec Dialog platform by software upgrade.

## Impact on Maintenance & Service Agreement

The existing RMA commitments remain valid.

## EoL Policy Definitions

<b>Business Hours [BH]</b>	Means any time of the week between 9:00 and 17:00 local time except weekends and local public holidays (official bank holidays) at the Regional Support Centre or other holidays as published on the Newtec website.
<b>Customer</b>	Means Newtec’s direct customer for the product at stake. If Newtec’s direct customer is an OEM, the OEM’s own customers cannot be considered customers of Newtec and the OEM shall be solely responsible for the EoL process vis-à-vis its own customers (to the exclusion of Newtec Cy N.V.).
<b>Hardware</b>	Means physical components and electronic circuitry.
<b>End-of-Life [EoL]</b>	Means the end of life for the product at stake.
<b>End-of-Sales</b>	Means the last day where a customer or an OEM may order the EoL product from Newtec Cy N.V.
<b>End-of-Support</b>	Means the last day where Newtec shall provide support for the product at stake.
<b>Last Order Call Period</b>	Means the period a final order can be delivered
<b>OEM</b>	Original Equipment Manufacturers are manufacturers who resell another company’s product under their own name and branding. While an OEM is similar to a value-added reseller, it refers specifically to the act of a company rebranding a product to its own name and offering its own warranty, support and licensing of the product.
<b>Newtec</b>	Means Newtec Cy N.V., with registered offices at Laarstraat 5, 9100 Sint-Niklaas (Belgium).
<b>RMA</b>	Means Newtec’s then applicable Return Material Authorization policy.
<b>RCS</b>	Stands for Regional Support Centre and means any regional staff of Newtec support engineers.
<b>Software</b>	Means all or any part of the specific collection of application programs developed, sold and/or licensed by Newtec Cy N.V.

## Contact Information

For more information on this End-of-Life announcement, please consult your Newtec account manager via [sales@newtec.eu](mailto:sales@newtec.eu).

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