

Newtec

End-of-Life Announcement
for
Sat3Play IP Broadband Hub

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Overview

Sat3Play was introduced in 2006 as a platform for large broadband access networks. In the meantime, the Newtec Dialog platform is fully supporting the Sat3Play application scope. Technology evolutions on the Dialog platform provide advantages in efficiencies and improved broadband access performance and features. The recently announced Newtec MDM2210 IP Satellite modem has more TCP sessions, higher throughput, has an embedded Wifi-Option and can receive 500 MBaud DVB-S2X carriers. On top of that the platform enables service providers to offer a wider range of services compared to the Sat3Play platform. The Newtec Dialog platform addresses the needs of end-customers in vertical market segments such as consumer, enterprise, cellular backhaul, government, broadcast and mobility.

Because of this technological evolution and the obsolescence of some critical hub components, Newtec will stop the production of the Sat3Play IP Broadband Hub.

Newtec herewith announces the End-of-Life of the Sat3Play IP Broadband Hub

The applicable End-of-Life (“EoL”) process is as specified in Table 1. The capitalized terms used in such process are as defined in the EoL policy definitions, which can be found further in this document.

Orders can be accepted till the End-Of-Sales date.

EoL schedule	Effective Date ¹
End-of-Life announcement	April 27 th 2017
End-of-Sales	April 27 th 2018
End-of-Support Hardware & Software	April 27 th 2021

Table 1: EoL timeline

Migration Options

The Newtec Dialog platform is a full function compatible replacement of Sat3Play. The installed base of modems/terminals on the Sat3Play hub, can be easily migrated to a Newtec Dialog platform by software upgrade.

Impact on Maintenance & Service Agreement

The existing Maintenance and Service Agreement commitments remain valid until End of Service milestone. Special agreements or extension of existing contracts can be made to extend maintenance beyond this milestone. Discussion on special contracts should be started 6 months before the end of the Maintenance and Service Agreement contract.

¹ Unless other contractual obligations apply



EoL Policy Definitions

Business Hours [BH]	Means any time of the week between 9:00 and 17:00 local time except weekends and local public holidays (official bank holidays) at the Regional Support Centre or other holidays as published on the Newtec website.
Customer	Means Newtec's direct customer for the product at stake. If Newtec's direct customer is an OEM, the OEM's own customers cannot be considered customers of Newtec and the OEM shall be solely responsible for the EoL process vis-à-vis its own customers (to the exclusion of Newtec Cy N.V.).
Hardware	Means physical components and electronic circuitry.
End-of-Life [EoL]	Means the end of life for the product at stake.
End-of-Sales	Means the last day where a customer or an OEM may order the EoL product from Newtec Cy N.V.
End-of-Support	Means the last day where Newtec shall provide support for the product at stake.
OEM	Original Equipment Manufacturers are manufacturers who resell another company's product under their own name and branding. While an OEM is similar to a value-added reseller, it refers specifically to the act of a company rebranding a product to its own name and offering its own warranty, support and licensing of the product.
Newtec	Means Newtec Cy N.V., with registered offices at Laarstraat 5, 9100 Sint-Niklaas (Belgium).
RMA	Means Newtec's then applicable Return Material Authorization policy.
RCS	Stands for Regional Support Centre and means any regional staff of Newtec support engineers.
Software	Means all or any part of the specific collection of application programs developed, sold and/or licensed by Newtec Cy N.V.

Contact Information

For more information on this End-of-Life announcement, please consult your Newtec account manager via sales@newtec.eu.

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Newtec Cy N.V. reserves the right to alter specifications of the equipment described in this brochure without prior notice. Please consult our website www.newtec.eu for the latest technical and commercial updates and modifications.

